

PPG

Date

Tue 05 Aug All day

Location

Prospect Medical Practice - Waiting Area

Other Attendees

x6 Attendees

Details/Agenda

05.08.25 Practice Chair - Debbie (Practice Manager) Chereese Reception Lead (Minute taking)

- Confirm PPG Roles going forward
- Confirm date for next PPG
- DM to discuss plans for new rooms in the surgery
- General thoughts and feelings on AI within the NHS from the group and our updates on this
- WIC updates

Minutes

PPG ROLES: DM confirmed Rev Hartley to be our chair. Secretary TBC.

PPG DATES: Agreed first week of the month going forward. Some PPG members suggested they preferred to keep the meetings at Prospect. DM confirmed will keep to Tuesdays at the surgery. Unless we need more space for capacity.

FEEDBACK FROM OTHER PPG'S: DM had reached out to other practices within the area to share ideas with the group on what we can do with the PPG going forward. Ideas discussed such as NHS app events, general chats of new information on NHS that comes in, more social events within the community. Confirmed that we wish to work together on this.

BUILDING PLANS: DM shared future building changes to help create more working space for clinicians and further help our patients with more capacity on more appointments. DM shared that we have plans in place to remove the seating in the waiting area on the right and this would be turned into a clinical room as we currently only have 6 clinical rooms. DM confirmed that more seating will then be created on the other side of the waiting area with foldable chairs to allow for space. PPG members were interested as to where the funding comes from and why we are not building upstairs or extending. DM confirmed this is so far the most suitable plan for us and that we do not own the building to make more complex plans such as building higher. DM explained to the group that the funding is from the government and this has to be spent by March 2026.

AI: Group discussion on AI within the NHS and how this is changing roles. DM asked the group how they feel about this, the group expressed some concerns with how much can we trust AI and what if it crashes. DM further explained that we will be starting to use a new AI system called "Anima". This system would help with the scanning process. DM further explained our scanning process at the surgery and that the scanning team manually read through any correspondence that has come via other healthcare providers, they will then flag anything we need to action and then send to the GP. Anima would do this for us and flag any important actions.

COMMS: DM went over comms, confirmed we can communicate in various methods depending on the individual preference such as post, email, SMS.

WIC: Last PPG meeting it was raised that the Walk in Centre was possibly going to close, however confirmed currently open 7-7.

14:05 Meeting closed.

Actions

PPG Roles - Secretary to be confirmed at next meeting.

Agenda to be planned for Nov meeting, DM and CT will complete until PPG roles fully confirmed.